



Financial Policy

The physicians of Sandhills Pediatrics, Inc. are dedicated to providing the very best health for your child/children. Our mission is always for the children, however, in order to assure the financial stability of our practice, we have adopted the following financial policy.

We participate with the majority of insurance carriers. To guarantee the accuracy of claims processing, you may be asked to present a valid insurance card at every visit.

Your agreement with your insurance carrier is a private one, although, we do staff our business office with professional account representatives who perform insurance follow up, if an insurance carrier has not paid within 60 days of billing, the balance may be transferred to patient responsibility. Any outstanding balances, co-payments, and deductibles are due prior to checking in/out for your child's appointments.

Medicaid:

Our office is a Medicaid-participating provider and we will bill Medicaid for you. It is the parent's responsibility to bring the **annual** Medicaid card at each visit. Failure to bring a card may result in you being asked to sign a form stating if current eligibility cannot be obtained at the time of check-in the parent may be liable for payment. We are always willing to work out payment arrangements if necessary.

Managed Care:

Currently we participate with several managed care networks such as Blue Cross Blue Shield, First Carolina Care, Medcost, Aetna, Cigna, and United Health Care and Tricare.

Tricare:

We are Out-of-Network Participating Providers for Tricare Select and Tricare Prime, however, we will agree to file your claim. Once payment has been received from Tricare you will be billed for any additional balance applied to your Out-of-Network deductible and cost-share balance. If your child is covered by Tricare Prime, please note we are unable to act as PCM (Primary Care Manager) therefore we are unable to refer your child to a specialist if needed.

HSA's, HRA's High Deductible Plans:

HSA's and HRA's generally have a high deductible. We will submit the claim directly to your insurance company. Upon receipt of the explanation of benefits (EOB), advising us these charges have been applied toward your family's deductible, we will then bill you for the balance.

Weekend Clinic/Holidays:

An acute care walk in clinic is available every Saturday and Sunday, and on most holidays from 8-1130AM. There is an additional **\$55 Weekend/Holiday charge** on these days which is covered by most insurance companies.

Payment Methods:

Our office accepts the following payment methods: Cash, Personal Check, Visa, MasterCard, and Discover. For returned checks, we assess a **\$25.00 NSF charge**. Per your contract with your insurance company, copays are due at the time of service. Patients with unpaid delinquent accounts may be turned over to collections and/or discharged from the practice. The parent is ultimately responsible for all fees for services.

I have read, understood, and agree to the above financial policy.

Signature: _____ Date: _____